

Thomas "Biff" Johnson

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Summary

Nineteen-years of information systems experience with a proven track record of problem resolution in a Windows/UNIX networked environment.

Experience

Biffco International
July 2002 to Present

Independent Consultant

- Started Biffco International as a business to provide on-site / in-home personal computer support for small businesses and home users.
- Developed a system using Visual Basic and an Access Database to allow for the searching and archiving of the 2000 faxes received daily by a major pharmaceutical distribution company from their four fax servers. Added a module to scan in documents not handled by the fax servers. Currently marketing the system to the 150 other divisions in the company.
- Designed and coded a new Point of Sale program for the Ex Libris Bookstore at Unity Temple using Visual Basic and Microsoft Access. Modules include Product Master, Customer Master, Vendor Master, Purchase Order Entry/Receipt, Sales Entry and Inventory Control.
- Analyzed and recommended updates to the computer systems at the Unity Temple Restoration Foundation. Tasks included installing a new Access DBMS on their systems, network assistance and new hardware installation.

J. Glaser & Co., Inc. (now Glaser Technology, Inc.)
April 2000 to July 2002

Software Consultant

Worked with a wide variety of clients, from Fortune 1000 to a five-person office, enhancing their productivity through new technologies and applications.

- On-site Project Manager for Rand McNally Corporation for the 'go live' on their new website. Controlled the transfer of their data from their Oracle Web Server to their database on their AIX RS6000. Converted the orders and maintained continuous quality checks of the data being transferred between the two machines. Integrated their Federal Express and UPS shipping systems into the process to provide confirmation information.
- Instrumental in the conversion of Chicago's Museum of Science and Industry's two main databases to new equipment and software. Heavily involved in the analysis and coding to convert the Museum's collection database and was the Project Manager for the conversion of their financial data to their new Solomon Software package.
- Developed the final design and modifications for a Contact Management system with a Microsoft Access front end to an SQL database for Gregory Michaels & Associates, Inc., Executive Recruiters.
- Designed and coded a Visual Basic database application which scraped the data from the Cook County Assessor's website for the use by a private organization.

Dartnell Corporation
April 1991 to April 1999

Information Systems Manager

Enhanced and maintained all information technology.
Managed one Network Administrator and one Database Administrator.

- Executed the changeover from a service bureau to an in-house comprehensive Pick-based publishing/accounting system with forty users.
- Transitioned the company from one personal computer and eight Macintosh computers into an integrated fifty-five personal computer, twenty-one Macintosh computer and one AIX Server system.
- Established an Ethernet Network to facilitate communication among all systems within the organization.
- Researched and successfully implemented an Intelligent Mailing and Manifesting System, reducing annual postal expenses by \$75,000.
- Analyzed, coordinated and implemented an outsourcing initiative for the fulfillment of training packages resulting in an annual saving of \$60,000.
- Researched and installed a new telephone system, resulting in no interruption to service, new management reporting analysis and increased customer satisfaction levels for over 100 users.
- Applied creative new technologies, resulting in the streamlining of the company workforce by 25%, which resulted in an increase of employee productivity.

Park Foods

July 1985 to April 1991

Data Processing Manager

Managed the development, operations and management of the financial, production and warehousing software. Managed one Programmer/Analyst.

- Evaluated, recommended and purchased a new mid-range hardware solution, increasing efficiencies for twenty-five employees.
- Modified software that was designed for one operating company to accommodate multiple companies. Added two new companies onto our system.
- Developed, coded and implemented a stock locator system for the warehouse, resulting in increased efficiency in the Pick-and-Pack operation.

Education

Bachelor of Science: Major, Industrial Management; Minor, Industrial Engineering - Purdue University, West Lafayette, IN

Technical Skills

HARDWARE

- Intel, IBM RS 6000

DATABASES

- Microsoft SQL, IBM Universe RDBMS, Microsoft Access, D3, Paradox

LANGUAGES

- Visual Basic, VBA, Pick Basic, Object PAL, HTML, RPL

SOFTWARE

- Microsoft Office Suite, Microsoft Publisher, Microsoft FrontPage, Yardi Property Management, Corel Suite
- UNIX - CISPUB Publishing System

OPERATING SYSTEMS

- Windows XP, 2000, NT, 98, 95, UNIX, Native Pick

Interests

- Member, Board of Directors - Unity Temple Restoration Foundation

References upon request